



ERIC VÖKEL
BOUTIQUE APARTMENTS

Dear friend,

Welcome and thank you for choosing Eric Vökel Boutique Apartments for your stay. We have ensured that everything is ready on your arrival to offer you the highest standards of services and exceed your expectations. Please find below some useful information:

- **Access the building by entering the following code: 9876 ✓**
Contact us or dial at **799** from your Apartment or the mobile phone **+49 175 41 007 09** for **emergencies**. You can use the telephone in the room or the one next to the self-check in counter in the lobby.
- **Opening times:** Our opening hours from Mo-Fr between 8:00am-5:00pm and during weekend from 09:00am-5:00pm. If you have any questions, please do not hesitate to contact us on **+49 175 41 007 09**
- **Check out time: 11am**
Please check if you have all your belongings and suitcases with you. If you like to drop your apartment keys, please use the mailbox at the entrance hall/class wall in the letterbox with the text "Check-Out".
- **Key card:** We would like to ask you to only use the key card from the Self-Check-In Machine. The key card that is in the light box is only a light card. This is not programmed.
- **Free Wi-Fi access**
Network: **Eric Vökel**
Password: **vokelfreewifi**
- **Equipment:** In the Online Checkin-Area you can find instructions for all the electronics of the apartment. For further assistance, do not hesitate to contact us.
- **Lockers:** You need a € 1, - coin to lock the door. To change at the reception. Please use individually or with your family. Available on the ground floor. Just insert the €1, - in the slot box to close the door. The coin is just a deposit. Once you return the key the 1, - will be given back to you.
- **Smoke alarms:** We would like to point out that all our smoke alarms have a direct connection to the fire department. We would therefore like to ask you not to unscrew the smoke detectors. If a malfunction or a fire alarm is reported to us, the guest is obliged to pay the fee for resetting and the fire brigade.
- **Cleaning Service:** For the environment we do not provide cleaning service every day. Just inform the reception during opening hours when you like to have cleaning service. We will do the cleaning on your departure date.
- At **ericvokel.com**, you will find always the best rates and special conditions. Next time check our website and take advantage of them!

Have a great stay,

ERIC

*We appreciate your help to respect the silence and rest of your neighbours. **Please reduce the noise levels from 9 pm. We remind you that smoking is forbidden.***